

**From:** Heather Predham  
**To:** Susan Bonnell;  
**Subject:** FW: ER/PR receptor results  
**Date:** September-29-06 11:04:51 AM

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**From:** Heather Predham  
**Sent:** Friday, September 29, 2006 11:04 AM  
**To:** Pam Elliott; Susan Bonnell; 'Leona Barrington'  
**Cc:** 'Oscar.Howell@easternhealth.ca'; Robert Williams(HCCSJ)  
**Subject:** FW: ER/PR receptor results

Hi everyone,

Just to let you know that I finally connected with [REDACTED] today.

His wife's ER/PR had not been retested; she was originally ER 0% and PR 0% and the lab sent it to Mount Sinai when I requested on September 15th.

The results came back on the 27th, she did not convert, the results remained the same.

I had called three times in the interim and left messages at his house, he did not respond. He called me today in response to this e-mail and I was able to give him the results

Heather

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**From:** Heather Predham  
**Sent:** Thursday, September 28, 2006 4:49 PM  
**To:** [REDACTED]  
**Cc:** 'Susan Bonnell'  
**Subject:** ER/PR receptor results

Hello [REDACTED],

I work in the Quality and Risk Management Department and have been involved in the ER/PR review. Susan Bonnell contacted me on September 15th regarding your request for your late wife's ER/PR results.

I would like to speak to you about this matter but I've been unsuccessful in contacting you by phone. In order to provide you with the information you have requested could you call me at 777-6126. If I'm not in the office please page me at 570-9703.

Thank you

Heather Predham

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