

Health Care Corporation of St. John’s

Quality Initiatives Committee  
Report to the Board of Trustees

January 29, 2004

The following contains highlights from the *November 18, 2003*, and *January 13, 2004*, meetings of the Board Quality Initiatives Committee:

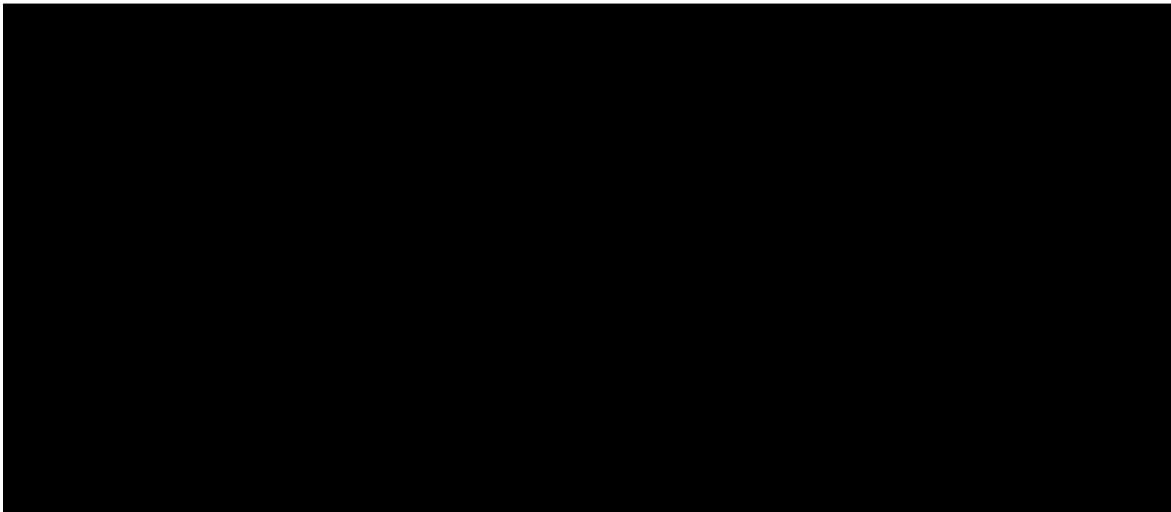
*November 18, 2003*

1. Staff Changes

- New Department Name - Quality and Systems Improvement (combined Quality Initiatives and Management Engineering Departments)
- Ms. Patricia Pilgrim - appointed as Program Director, Child/Women’s Health (formerly Senior Director, Clinical Efficiency Unit)
- Ms. Sharon Smith - appointed as Senior Director (A), Clinical Efficiency Unit (formerly Director, Quality and Systems Improvement)
- Ms. Heather Predham - appointed as Director (A), Quality and Systems Improvement (formerly Risk Manager)

Ms. Smith’s and Ms. Predham’s appointments will be reviewed when a decision is made about the continuation of the Clinical Efficiency Unit as a separate entity.

2. Clinical Efficiency Unit Report

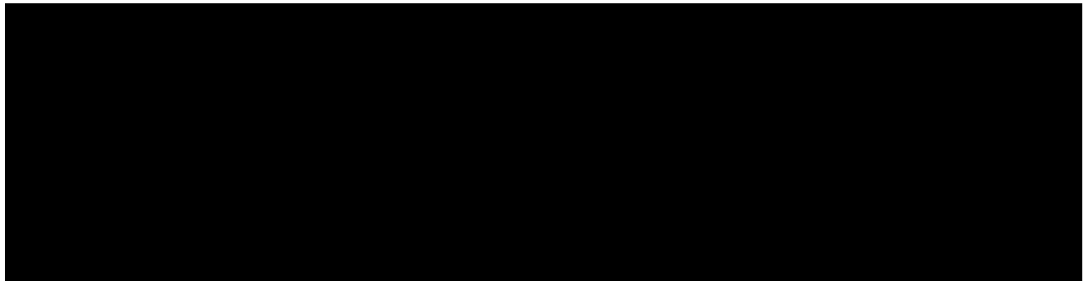


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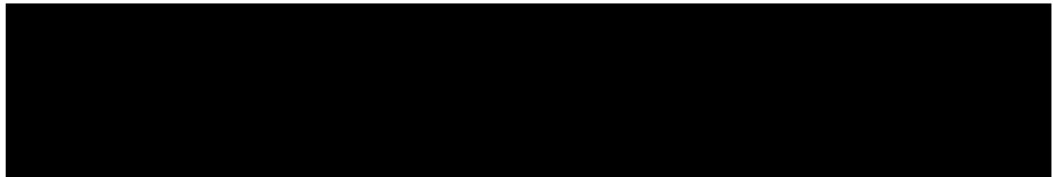
### 3.3. Report from the Director of Quality Initiatives

The following was highlighted from the September, 2003, report:

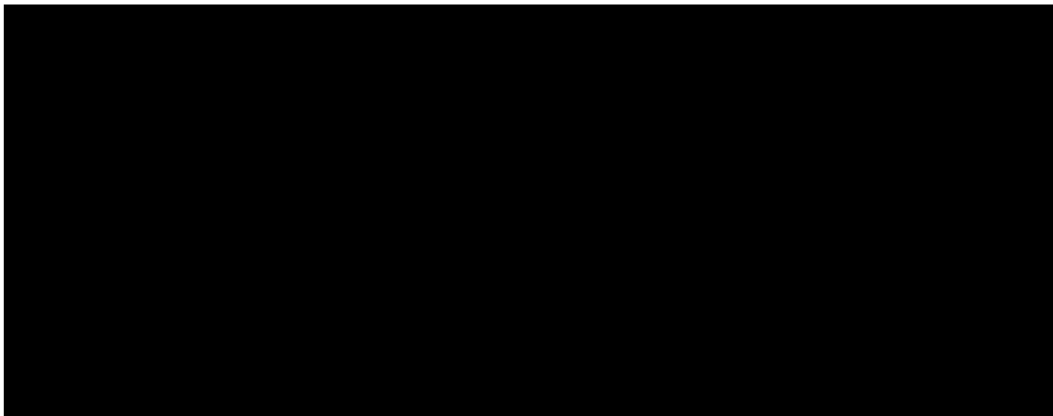
#### *Statements of Claim*



#### *Discontinuances*



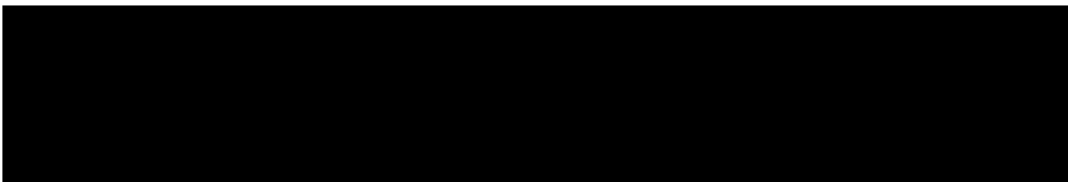
#### *Potential/Ongoing Legal Issues*



#### *Accreditation –*



#### *Infection Control*



#### *Patient Safety*

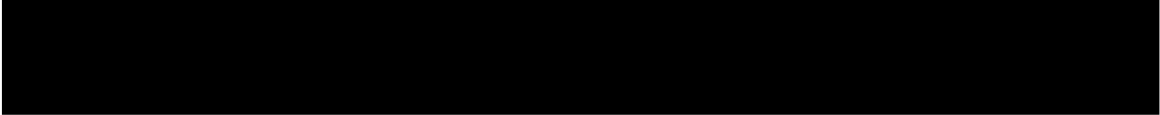


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***January 13, 2004***

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**1. Purple and Green Awards**



**2. Update on Corporate Objectives**

**2.1. Patient Safety**

The following was noted:

- Mr. Tilley has been appointed to the Board of the National Patient Safety Institute
- Ms. Elliott and Dr. John Harnett have been appointed to the Provincial Adverse Events/Patient Safety Committee
- A briefing session on the upcoming adverse events study report was held. The report is expected to be released in the next couple of weeks
- A draft Patient Safety Plan was submitted to Corporate Quality Initiatives Committee for consideration.
- Ms. Pam King-Jesso is our recently appointed Risk Manager and will play a lead role in the implementation of the Patient Safety Plan
- Focus groups have begun with staff to help identify issues and good feedback is being received.

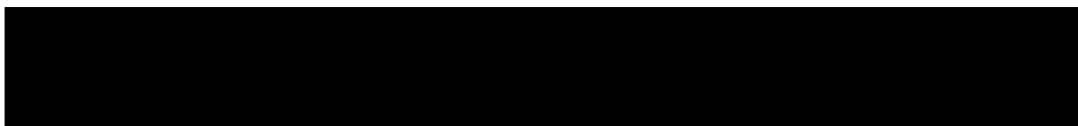
There are many patient safety initiatives underway, and further development needs to occur. The goal for this year is to develop a comprehensive patient safety plan that incorporates all the elements and is presented in one document.

It was noted that there is no regulated process for sharing medical examiner reports in this province as in some other provinces. To provide learning opportunities, we need to lobby to have mechanisms put in place to share these findings provincially and nationally.

**3. Report from the Director of Quality and Systems Improvement**

The following was highlighted from the October, 2003, report:

*Statements of Claim*



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[REDACTED]

*Discoveries*

[REDACTED]

*Discontinuances*

[REDACTED]

*Potential/Ongoing Legal Issues*

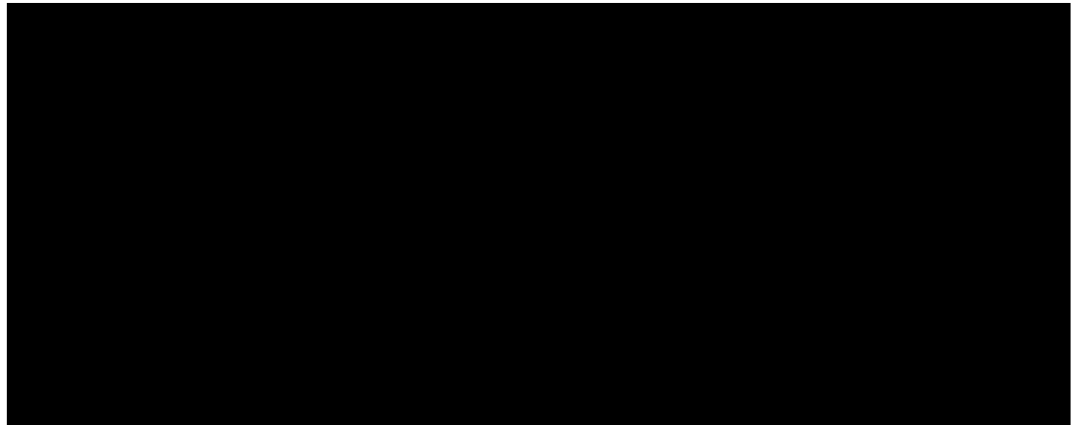
[REDACTED]

*CCHSA Accreditation*

[REDACTED]

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*Infection Control*



*Access to Information and Protection of Privacy (ATIPP)*

An audit on the types of information held in each area is being conducted.

**4. Quality Initiatives Presentation**

**4.1. Medicine Program**

