

Pam Elliott

From: Pam Elliott
Sent: Friday, September 15, 2006 11:47 AM
To: Heather Predham
Subject: FW: ER/PR Receptor results [REDACTED] (deceased)

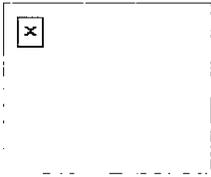
As per our discussion.

Pam

From: Susan Bonnell
Sent: Thursday, September 14, 2006 2:51 PM
To: Robert Williams; Oscar Howell
Cc: Pam Elliott; Heather Predham; leona.barrington@easternhealth.ca
Subject: FW: ER/PR Receptor results [REDACTED] (deceased)

Hello doctors:

I've spoken to Pam Elliott about this case. She feels we should touch base tomorrow when Heather is back in the office – she's away in BC today and Pam does not have access to the database today. We should get back to this gentleman by tomorrow so that he doesn't have the weekend to stew on a lack of response. Pam will make contact with Dr. Bob tomorrow to discuss.



Susan Bonnell
Director, Corporate Communications
709-777-1426 (1338)

From: [REDACTED]
Sent: Thursday, September 14, 2006 12:49 PM
To: Susan Bonnell
Subject: ER/PR Receptor results [REDACTED] (deceased)

To whom it may concern,

I have been previously told that my late wife's ER/PR receptor were being retested as her diagnosis of breast cancer fell into the time period where inconsistencies were detected. I have been requested these results on several occasions and have had no success. Originally I was told I would be contacted when the results were back but I have heard nothing.

Could you please advise who I can contact to get an answer. I don't want to be put onto a patient relations officer who is going to give me the run around.

I have been more than patient on this issue but I now require an truthful answer to get on with my life.

My wife's name was [REDACTED]
D.O.B. [REDACTED]
Died [REDACTED]
Diagnosed Jan 2000

9/15/2006

Pam Elliott

From: Pam Elliott
Sent: Friday, September 15, 2006 11:47 AM
To: Heather Predham
Subject: FW: ER/PR Receptor results [REDACTED] (deceased)

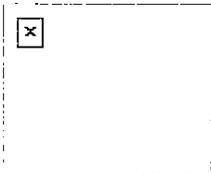
As per our discussion.

Pam

From: Susan Bonnell
Sent: Thursday, September 14, 2006 2:51 PM
To: Robert Williams; Oscar Howell
Cc: Pam Elliott; Heather Predham; leona.barrington@easternhealth.ca
Subject: FW: ER/PR Receptor results [REDACTED] (deceased)

Hello doctors:

I've spoken to Pam Elliott about this case. She feels we should touch base tomorrow when Heather is back in the office – she's away in BC today and Pam does not have access to the database today. We should get back to this gentleman by tomorrow so that he doesn't have the weekend to stew on a lack of response. Pam will make contact with Dr. Bob tomorrow to discuss.



Susan Bonnell
Director, Corporate Communications
709-777-1426 (1338)

From: [REDACTED]
Sent: Thursday, September 14, 2006 12:49 PM
To: Susan Bonnell
Subject: ER/PR Receptor results [REDACTED] (deceased)

To whom it may concern,

I have been previously told that my late wife's ER/PR receptor were being retested as her diagnosis of breast cancer fell into the time period where inconsistencies were detected. I have been requested these results on several occasions and have had no success. Originally I was told I would be contacted when the results were back but I have heard nothing.

Could you please advise who I can contact to get an answer. I don't want to be put onto a patient relations officer who is going to give me the run around.

I have been more than patient on this issue but I now require an truthful answer to get on with my life.

My wife's name was [REDACTED]
D.O.B. [REDACTED]
Died [REDACTED]
Diagnosed Jan 2000

9/15/2006

If I haven't received a reply to this email by September 28, 2006 I will be contacting the media with my problem.

Sincerely,

[Redacted]
Tel: [Redacted]
Fax: [Redacted]
[Redacted]