

Bonnie Walker
Regional Risk Manager & Patient Safety Advisor
Phone: (709) 637-5000 Ext: 5507
Fax: (709) 637-5226
E-mail: bonniewalker@westernhealth.nl.ca



Western
Health

To: Dr. Ken Jenkins, VP Medical Services **From:** Bonnie Walker

Subject ER PR Recall: No Contacts / Expired **Date:** July 12, 2007

ER PR Recall Western Health

Dear Ken

Please find enclosed a spreadsheet outlining Western Health's clients called regarding the ER/PR retesting process. The spreadsheet includes clients called in December 2005 and also includes (indicated by * by name) who of these clients were recalled in February 2006. There were 63 requested to recall in February 2006 and 59 of those were from the original list requested to call in December 2005. Contact details of all 63 clients recalled are indicated on the spreadsheet list provided by Eastern Health.

For clarification purposes the list of names for recall were generated at direction of Eastern Health. Heather Predham provided a spreadsheet of names for Western Health and advised names from the list for recall. My understanding was names chosen for Western Health to recall based on ER/PR values. Not all clients on the spreadsheet list from Eastern were requested to be called.

My spreadsheet includes 196 clients called in December. This number is different from total samples sent from Western to Eastern as not all were chosen for us to recall. I understood some clients would be handled by Eastern Health.

In summary, my spreadsheet indicates the Unsuccessful Contacts and Expired clients.

Unsuccessful Contacts = 13 + 1 for February Recall (see Spreadsheet for list)

Expired = 21 (see spreadsheet for list)

Regards

Bonnie Walker