

Pam Elliott

From: Heather Predham
Sent: Friday, November 02, 2007 3:27 PM
To: Louise Jones; Susan Bonnell; Pat Pilgrim; Pam Elliott; Nancy Parsons
Subject: RE: calls

Hi,

Here's the 3pm update.

I have also had a message from a daughter of one of the deceased that is being retested. [REDACTED] is the daughter's name and she left me a message as I was on the phone when she called and she is going out of town. She is upset that she has been calling about her mother's results for months and still nothing has come back. She is wondering if we have tried everything we could.

I spoke to Nash, her mother's sample is one that has been prioritized, but there have been no results back as yet.

Heather

**People to be informed that their sample had not previously been identified but is currently being retested:
All of these women are currently on Tamoxifen or a follow-up adjuvant treatment: 9**

[REDACTED] I called her back and explained everything to her and left my number. She says she was never on Tamoxifen, but she doesn't think it will be pertinent to her as it will be 11 years after she had cancer and she has no problems.

[REDACTED] I spoke with her. Someone called her several months back and asked her permission to send her specimen off for retesting. She has no idea who that was and hadn't heard back. She hasn't been concerned as she was on Tamoxifen and is now on Arimedex. I apologized for the miscommunication and told her that I would be in touch when her results came back. Who would have called her???

[REDACTED] Contacted her at work. She has been on Tamoxifen.

[REDACTED] I spoke to Mrs. [REDACTED] (who is [REDACTED] yrs old) According to her chart, she was on tamoxifen but she was unable to tell me this. I'm not sure how clear she understood this information, so I asked her if I could contact her doctor and speak to him. She was unable to tell me who he was, so I'll follow-up with Carbonear

[REDACTED] This lady has passed away

[REDACTED] This lady will be [REDACTED] in a couple of weeks, and lives alone but has been following the ER/PR situation. She was on Tamoxifen for five years and has been doing very well.

[REDACTED] She called me back, I explained the situation to her and she has been on Tamoxifen.

These two ladies slides and blocks have not yet been received from Clarendville and Carbonear.

[REDACTED] The numbers on record in St. John's and Clarendville have are either not in service or is incorrect. She may be deceased.

[REDACTED] I spoke to this ladies daughter. Mrs. [REDACTED] is very compromised after [REDACTED] during an admission at [REDACTED] I explained the situation to her daughter and also that her blocks and slides are currently being obtained to be sent. I also have to follow-up on Monday to see if they can get any assistance in covering the [REDACTED] etc. Her mother has needed [REDACTED] for three years.

11/2/2007

She has had no problems with her breast cancer.

People to be informed that their sample had not previously been identified but is currently being retested:

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[REDACTED] The phone number listed in meditech is now a company number. I have a call into Labrador to get there last known contact information. The only new information I have is the contact information for the physician she saw in 1999 in [REDACTED]

[REDACTED] She was too compromised to come to the phone. I spoke to her daughter who said that [REDACTED] such bad condition. She had been tried on tamoxifen but could not tolerate it.

[REDACTED] We had reviewed her Carbonear chart and was unable to find any Cancer related follow-up. Pat reviewed her Cancer clinic chart this am, she was already retested and informed of the results.

People that need to be called to verify they were previously contacted and told that they were confirmed negative: 6

[REDACTED] This is Dr. Laing's patient and she feels that she should not be contacted. Louise suggested a quick ethical discussion on the circumstances. I'll try to do that later today.

[REDACTED] This patient is from the Northern Peninsula area. She had cancer in 1999. She was never contacted either initially or after her results came back. Again I apologized for missing her.

[REDACTED] This patient is from the Corner Brook area and there is an answering machine. I will keep trying to contact her.

[REDACTED] I called her, and she said she has not been told before. I apologized. On another note, after I finished speaking she went on to talk about her mammography results, so I had to re explain everything I had told her.

[REDACTED] This patient is deceased

[REDACTED] Spoke to her, she had been already informed