

From: Heather Predham
To: "Nancy Parsons";
Subject: Calls on Friday
Date: October-30-06 9:47:02 AM

Hi,

How are you??? Wayne and I saw you and Ed Friday night, we were in the window of Zachary's restaurant when you drove past....we both commented on how dramatic you hair looked!!

I "handled" two calls on Friday:

1. one was a [REDACTED] who was calling about her ER/PR receptors. She wondered if she was retested. She is not in the database and in Meditech it says that ER/PR was unable to be ascertained because of the small amount of invasive tissue.

I called her back at 3 pm but there was no answer and no message manager. I've left a message with Nash to call you or me, to clarify what exactly that means. Her number is [REDACTED]

2. [REDACTED] called concerned about an issue that occurred to him as an inpatient on E2A. I called Connie Power, she was at another site, but wasn't aware of any issue but couldn't go over there Friday afternoon. I called him back but "he couldn't possible speak to me, he had a visitor". I left my number but he didn't call back...his number there is [REDACTED] but I guess Connie will follow-up....I left her a voice mail saying he couldn't speak to me

Heather

Heather Predham
Assistant Director, Quality and Risk Management
Southcott Hall, Room 1206
100 Forest Road, St. John's, NL, A1A 1E5

Telephone: (709) 777-6126
Pager: (709) 570-9703
Fax: (709) 777-8033