

**Pam Elliott**

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**From:** Heather Predham  
**Sent:** Wednesday, April 23, 2008 4:29 PM  
**To:** Pat Pilgrim  
**Cc:** Sharon Smith; Pam Elliott  
**Subject:** RE: QI check

Hi Pat,

I didn't hear back so I went ahead and noted all those patients who were sent registered letters. Right now this is where we are:

**Table 2 – Results Communicated by Panel letter to Physician**

Total of 270:

I have 26 to follow up on in OPIS

**Table 4 – Results communicated by panel letter and physician**

Total of 37:

I have 4 to follow up on

**Table 3 – Results communicated by physician**

Total of 64:

I have 35 to follow-up on (a lot of these I have in my letters to NLCHI)

**Table 1 – Results communicated by Panel letter and RHA's**

Total of 10:

I have 1 to follow-up on

The outstanding includes those with results that returned late in 2007, so I have to check those records as well as those who called in.....

I haven't looked at the DCIS yet....that's for tomorrow

Heather

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**From:** Heather Predham  
**Sent:** April 23, 2008 12:03 PM  
**To:** Pat Pilgrim  
**Cc:** Sharon Smith; Pam Elliott  
**Subject:** QI check

Hi Pat,

**Panel letter list**

Nancy and I went over her list that she sent to the different physicians and/or regions back in 2006. There is some information there, but not a lot. We will also look at those who have called in because of some issue that they had related to the disclosure.

We did send out registered letters to all those who's ER went from negative to positive as per the direction of the court order.....although a number were returned undeliverable, we can assume (can't we) that if the individual did not know before they got this letter then they did after they received it.....so, is it alright if I consider them as complete?

Let me know so I can do that this afternoon

Heather

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