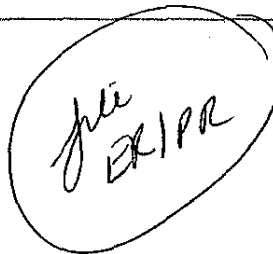


**Pam Elliott**

**From:** Marian Crowley  
**Sent:** Wednesday, October 03, 2007 2:12 PM  
**To:** Sharon Smith  
**Cc:** Pat Pilgrim; Pam Elliott; Heather Predham  
**Subject:** RE: Reply to Oncologists



Hi Sharon- I know that Heather has already responded to you about this, but my heart sank when I realized that you and others think that the letter went to 'everyone' - it went to the people who met the criteria for 'converted' and these were identified as those who had been 'paneled'. I did discuss that with Kara and also asked her about a couple of other groups of people to see if they should be included. One group of ~ 25, who met the criteria, were not sent letters because she couldn't tell me if they had been paneled or not... Anyway, thanks for the feedback..  
Marian

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**From:** Sharon Smith  
**Sent:** Wednesday, October 03, 2007 12:52 PM  
**To:** Marian Crowley; Pat Pilgrim  
**Cc:** Pam Elliott; Heather Predham  
**Subject:** RE: Reply to Oncologists

Hi Marian,

I can appreciate you've had a difficult time with this, as we all have. I am just not clear about the process of trying to figure out who had converted, were the Oncologists asked to do that? If so, maybe the letter could explain why we couldn't come up with a list, and explain why the one letter went to everyone, whether they converted or not. I think that is one of the key issues....the letter went out to all, converters or not, but I think we need to apologize about the reference to breast screening.

Thanks  
S

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**From:** Marian Crowley  
**Sent:** October 3, 2007 12:37 PM  
**To:** Pat Pilgrim; Sharon Smith  
**Cc:** Pam Elliott; Heather Predham  
**Subject:** Reply to Oncologists

Hi Pat & Sharon

This is the latest draft of a letter to respond to the oncologists' concerns about sending out the court order.. Just like your thoughts about the reply.  
Thanks, Marian

*Marian Crowley  
Information Coordinator  
Quality & Risk Management  
Eastern Health*

10/3/2007