

- ① coordination of what calls
- ② who will receive them
- ③ who will follow up
- ④ what records will be kept
- ⑤ ? due diligence with the deceased

? Robert T. / R
866
Ches C
common
hotline

Communication ER/PR sheet → documented

866 line → reset after inquiry

Conference call → Mon → April 28-0900

PP | HP | NP | JL | SS.